



# Frequently Asked Questions

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1. Is there a cost to apply for the Replace Your Ride Program?

No, applying to the Replace Your Ride Program is **free**, there are no costs associated with applying for Replace Your Ride. To begin an application online please visit [www.replaceyourride.com](http://www.replaceyourride.com).

2. How does this program work?

Replace Your Ride provides you with the opportunity to receive an incentive up to \$9,500 to retire your current vehicle and replace it with a newer and more fuel efficient model from a participating automobile dealership. Participants also have the option to retire a vehicle and select the Mobility Option. Under the Mobility Option, participants receive an incentive for a transportation voucher for alternative mobility which includes, but not limited to: public transportation systems within the South Coast Air Quality region. For further information please visit [www.replaceyourride.com](http://www.replaceyourride.com) or view our Step-by-Step Program Guide.

3. How can I submit an application?

You may fill out an application online by visiting the program website: [www.ReplaceYourRide.com](http://www.ReplaceYourRide.com). Just click on the Get started Tab and create a user account (to create an account you will need a working email address). Once you create a user account please check your e-mail for instructions to log into your account and create an application. If you do not receive an e-mail within 24 hours please check your spam/junk e-mail folder.

4. How long will it take before I hear from a case manager after submitting an application?

A Case Manager will e-mail you once the submitted application is assigned (approx. four to six months).

5. How long will it take to determine eligibility?

It depends mostly on the documentation that you provide. If your documentation is complete and legible, the evaluation will be completed sooner.

6. Can I use the incentive to purchase a vehicle from a private party?

No, you must purchase a vehicle from the participating dealers listed on the Replace Your Ride Program website.

7. What income documentation do I need to submit?

Please submit a copy of the most recent income tax form that you submitted to the IRS or to the State. All pages of the income tax form will need to be submitted along with a copy of your social security card. The adjusted gross income is used to determine income eligibility.

8. What if I didn't report any taxes last year?

If you didn't submit a tax form for the past year, you must complete an income affidavit form which will be provided by your case manager.

9. My registration has been expired for some time, do I still qualify?

Yes you may apply. A case manager will work with you to determine eligibility after you submit your application.

10. Can I replace more than one vehicle under the Replace Your Ride Program?

No, this program is limited to one incentive per person and per IRS household. The IRS definition of a household member includes you and your spouse and anyone you claim as a dependent on your tax form. If you are claimed as a dependent on someone else's tax form, your household size includes the person who claimed you as a dependent, that person's spouse, and all claimed dependents including yourself.

11. Where can I find the participating dealerships?

You can find a list of the participating dealerships by clicking on the 'Dealerships' icon or by selecting the 'Participant Resources' tab on the Replace Your Ride website.

12. How can I update my contact information?

You can email your Case Manager. If your application has not been assigned a Case Manager please e-mail your information to [info@replaceyourride.com](mailto:info@replaceyourride.com) or call the Replace Your Ride call center at (844) 797-2223.

13. Does my vehicle need to pass the smog check in order to qualify?

No, a passing smog check is not required. However, a smog test performed within 90 days of application submission could serve as proof of remaining useful life of the vehicle to be retired.

14. Can I lease a vehicle under the Replace Your Ride Program?

Leases are available for applicants that reside in a Disadvantage Community and for new vehicles that are either a plug-in hybrid, fuel cell, or dedicated battery electric vehicle. Your case manager can provide further information.

15. How long must I retain the vehicle if I receive funding through Replace Your Ride Program?

30 Months.

16. My car has a salvage title-can I still apply?

Yes, you will also need to provide proof that the vehicle has been operating in California for the past two consecutive years, is currently registered (time of application submittal) and that you have owned it for at least one year.

17. Does the area where I reside fall under the SCAQMD?

You may check by going to the "Check Eligibility" tab and entering in your zip code. Your case manager will also assist you on making that determination.

18. Where can I obtain the status of my application?

You can log into your account on the Replace Your Ride website to view your application status. If you have been assigned a Case Manager, you can also contact the Case Manager for the status.

19. I already bought a vehicle, can I apply for the Replace Your Ride Program?

No, you will need to have applied and have been deemed eligible for the program before purchasing the vehicle.

20. I don't have a vehicle, can I apply for the Replace Your Ride Program?

No. This program requires that a qualifying vehicle is scrapped and replaced with a qualify replacement vehicle or an alternative transportation voucher.

21. I just received my replacement vehicle, what do I do with the old vehicle?

After you receive your replacement vehicle, your Case Manager will provide you instructions on where to have your old vehicle dismantled. It is essential that you do not scrap or sell your vehicle before you receive your replacement vehicle. To demonstrate operability, the old vehicle will need to be driven to a dismantler designated by your Case Manager. The vehicle must be turned into the dismantler in the same condition as it was at the time of application submittal.